

COMPLAINTS FORM

I. Complainant's Details

Full Name:	
Address:	

II. Player Information

Player ID (if applicable):	
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III. Complaint Timing

Date of Complaint:	
Date of Disputed Event:	

IV. Description of the Disputed Conduct

Please tick the relevant category (if applicable) and provide details below:

Service quality Staff behaviour Billing or payment issue Technical or platform issue Bonus or promotion dispute Other: _____

Details / Description:

V. Supporting Evidence (if any)

Please attach any relevant documents, screenshots, or correspondence.

VI. Signature

Signature:	
Date:	